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Telehealth is great for both organizations and patients, but how do you select the right software partner? Start by understanding how it fits in to a broader patient engagement strategy. Unify the patient experience, displace the cost of disparate point solutions, and meet patients where they are with a patient engagement platform—telehealth included.

Feature:	Consumer Software	Telehealth-Only Point-System	FollowMyHealth Telehealth
COVID-19 RESPONSE			
HIPAA-Compliant and for Medical Purposes	X	✓	
Implementation Kick-Off Scheduled within 24 hours	—	Will Vary	
Go Live within 72 Hours	✓	Will Vary	
Live Video: Providers see and hear the patient in real-time via secure video technology	X	✓	
Public link to On-Demand "Urgent Care" Video Visits with Virtual Waiting Room	X	✓	
Scheduled Video Visits	X	✓	
Email Visits: Securely transmit patient medical data via online form	X	✓	
Technical Support for Staff	X	✓	
Technical Support for Patients	X	✓	
Easily onboard without a Portal Account	✓	Will Vary	

TELEHEALTH FOR THE FUTURE

Unified Patient Experience: Fully-integrated with your Patient Engagement Strategy	X	X	
Send Care Summaries, Prescriptions, Direct Scheduling, Appt. Reminders, and more	X	X	
Remote Patient Monitoring: Monitor patient medical data and recovery from home	X	Will Vary	
Mobile App	✓	✓	
EHR/PM Integration / Compatible	X	X	
Client-Configurable Forms	X	Will Vary	
Billing	—	✓	
Works in Low-Bandwidth	✓	✓	